

Booking Terms & Conditions

Bookings

- Bookings can be made 7 days advance
- All bookable activities are available on line 24 hours a day
- Bookings can be made in person, by telephone or online.
- Members will need their membership number & PIN number
- Payment must be made at the time of booking

Confirmation of bookings

- All on line bookings are confirmed by the issue of a booking confirmation direct to your nominated email address

Cancellation of Bookings

- All booked activities maybe cancelled up to 48 hours before the commencement of the activity.
- All customers failing to attend or provide the correct cancellation notice period for a pre-booked activity will be charge the full fee for the activity in question
- Cancellations can be made in person or by telephone.

Refund Policy

- Members that choose to cancel their activity booking in line with the cancellation policy, can obtain a refund in person or by telephone to the Centre that the booking was made, and must have their payment card with them, that the booking was paid with.

Conditions of hire

- Misuse of your card will result in cancellation of your membership subscription.

If you agree to the above terms and conditions please click through to proceed with you're booking. [Agree to Terms and conditions](#)

If you disagree with our terms and conditions [click here.](#)